

PRIVACY POLICY

1. GENERAL

- a) We value safety and privacy of your personal data. We have formulated this Privacy Policy to make the users understand our process of collecting information and parameters for non-disclosure. This document is an electronic record in terms of Information Technology Act, 2000 and rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
- b) This document is published in accordance with the provisions of Rule 3 (1) of the Information Technology (Intermediaries guidelines) Rules, 2011 that require publishing the Rules and Regulations, Privacy Policy and Terms of Use for access or usage www.unirent.in
- c) The domain name www.unirent.in ("**Website**"), is owned and operated by **UNIRENT TECHNOLOGIES PRIVATE LIMITED** ("**Company**") a Private Company limited by shares, incorporated under the provisions of the Companies Act, 2013 having its registered office at A-5, Jai Ganesh CHS, Tukaram Nagar, Avre Road, Dombivali (East), Thane District- 421201, Mumbai, India where such expression shall, unless repugnant to the context thereof, be deemed to include its respective representatives, administrators, employees, directors, officers, agents and their successors and assigns.
- d) For the purpose of these Terms of Use ("**Terms**"), wherever the context so requires,
 - i. The term '**You**' & '**User**' shall mean any legal person or entity accessing or using the services provided on this Website, who is competent to enter into binding contracts, as per the provisions of the Indian Contract Act, 1872;

- ii. The terms '**We**', '**Us**' & '**Our**' shall mean the Website and/or the Company, as the context so requires.
 - iii. The terms '**Party**' & '**Parties**' shall respectively be used to refer to the User and the Company individually and collectively, as the context so requires.

- e) The headings of each section in this Policy are only for the purpose of organizing the various provisions under this Policy in an orderly manner, and shall not be used by either Party to interpret the provisions contained herein in any manner. Further, it is specifically agreed to by the Parties that the headings shall have no legal or contractual value.

- f) The use of the Website by the User is solely governed by this Policy as well as the Terms of Use of the Website ("**Terms**", available at www.unirent.in), and any modifications or amendments made thereto by the Company from time to time, at its sole discretion. Visiting the home page of the Website and/or using any of the services provided on the Website shall be deemed to signify the User's unequivocal acceptance of this Policy and the aforementioned Terms, and the User expressly agrees to be bound by the same. The User expressly agrees and acknowledges that the Terms and Policy are co-terminus, and that expiry / termination of either one will lead to the termination of the other.

- g) The User unequivocally agrees that this Policy and the aforementioned Terms constitute a legally binding agreement between the User and the Company, and that the User shall be subject to the rules, guidelines, policies, terms, and conditions applicable to any service that is provided by the Website, and that the same shall be deemed to be incorporated into the Terms, and shall be treated as part and parcel of the same. The User acknowledges and agrees that no signature or express act is required to make these Terms and the Policy binding on the User, and that the User's act of visiting any part of the Website

constitutes the User's full and final acceptance of the Policy and the aforementioned Terms.

- h) The Parties expressly agree that the Company retains the sole and exclusive right to amend or modify the Policy and the aforementioned Terms without any prior permission or intimation to the User and the User expressly agrees that any such amendments or modifications shall come into effect immediately. The User has a duty to periodically check the Policy and Terms, and stay updated on their policies.
- i) If the User continues to use the Website following such a change, the User will be deemed to have consented to any and all amendments / modifications made to the Policy and Terms. In so far as the User complies with the Policy and Terms, he/she is granted a personal, non-exclusive, non-transferable, revocable, limited privilege to enter, access and use the Website.

2. COLLECTION OF PERSONAL AND OTHER INFORMATION

- a) The User expressly agrees and acknowledges that the Company collects and stores the User's personal information, which is provided by the User from time to time on the Website, including but not limited to the User's username, password, email address, name, address, Service address, destination, age, date of birth, sex, nationality, browsing history, etc., as well as any images or other information uploaded/submitted by the User on the Website. The User is aware that this information will be used by the Company/Website to provide services and features targeted at the User, that are most likely to meet the User's needs, and also to customize and improve the Website to make its users' experiences safer and easier.
- b) The User is aware that the Company /Website may automatically track certain information about the User based upon the User's IP address and the User's behaviour on the Website and the User expressly

consents to the same. The User is aware that this information is used to do internal research on user demographics, interests, and behaviour, to enable the Company/Website to better understand, and cater to the interests of its users. The User is expressly made aware that such information may include the URL that the User visited prior to accessing the Website, the URL which the User subsequently visits (whether or not these URLs form a part of the Website), the User's computer & web browser information, the User's IP address, etc.

- c) If the User chooses to buy services from the Website, the User consents to allowing the Website to collect information about the User's buying behaviour and trends.

- d) If the User chooses to post messages, ads, promotion, reviews, feedback anywhere on the Website, including but not limited to message boards, chat rooms, other message areas, etc., the User is aware that any and all such information provided or uploaded will be collected and stored by the Company indefinitely, and that such retained information may be used to resolve disputes, provide customer support, troubleshoot problems, etc., and that such information, if requested, may be provided to judicial or governmental authorities of requisite jurisdiction, or otherwise used by the Company or Website as permitted by applicable laws.

- e) The User is aware that any and all information pertaining to the User collected by the Company, whether or not directly provided by the User to the Company or Website, including but not limited to personal correspondence such as emails or letters, feedback from other users or third parties regarding the User's activities or postings on the Website, etc., may be collected and compiled by the Company or Website into a file or folder specifically created for / allotted to the User, and the User hereby expressly consents to the same.

- f) The User is aware that while he/she can browse some sections of the Website without being a registered user, certain activities (such as placing an order) require the User to provide valid personal information to the Company or Website for the purpose of registration. The User is aware that the contact information provided to the Company or Website may be used to send the offers and promotions, whether or not based on the User's previous orders and interests, and the User hereby expressly consents to receiving the same.

3. USER'S RESPONSIBILITIES

It is a User's responsibility to provide correct information about its contact particulars. Company shall send emails or call at the email addresses/ phone numbers mentioned by a User at the time of registration. Therefore, if a user has inadvertently registered a wrong email id or phone number for correspondence, Company offers a facility to cross check and Company information submitted at time of registration or even correct the errors later. Company will not be liable for any incorrect information submitted by a user at any point of time on Unirent.

4. COMPANY RIGHTS

The Unirent reserves the right to inspect the Product delivered to the User during the final pick up of the Product at the end of the term or earlier termination (as the case may be). The User shall co-operate with the Unirent to carry out the necessary quality checks of the Product at the time of pickup of the Product. Unirent shall provide a quality check report to the User, in case any damage is found to the Rental Product at the time of reverse pickup, the User shall be liable to pay for such damage.

5. COOKIES

- a) The User is aware that a 'Cookie' is a small piece of information stored by a web server on a web browser so it can later be traced back from that particular browser, and that cookies are useful for enabling the

browser to remember information specific to a given user, including but not limited to a User's login identification, password, etc. The User is aware that the Website places both permanent and temporary cookies in the User's computer's hard drive and web browser, and does hereby expressly consent to the same.

- b) The User is further aware that the Unirent uses or might use data collection devices such as cookies on certain pages of the www.unirent.in to help analyse web page flow, measure promotional effectiveness, and promote trust and safety, and that certain features of the Unirent are only available through the use of such cookies. While the User is free to decline the Website's cookies if the User's browser permits, the User may consequently be unable to use certain features on the Unirent.
- c) Additionally, the User is aware that he/she might encounter 'cookies' or other similar devices on certain pages of the Unirent that are placed by third parties or affiliates of the Company or Website. The User expressly agrees and acknowledges that the Company or Website does not control the use of such cookies/other devices by third parties, that the Company or Website is in no way responsible for the same, and that the User assumes any and all risks in this regard.

6. DIVULGING/SHARING OF PERSONAL INFORMATION

- a) The User is aware that the Unirent may disclose personal information if required to do so by law or if the Unirent in good faith believes that such disclosure is reasonably necessary to respond to subpoenas, court orders, or other legal processes. The Unirent may also disclose the User's personal information to law enforcement offices, third party rights owners, or other third parties if it believes that such disclosure is reasonably necessary to enforce the Terms or Policy; respond to claims

that an advertisement, posting or other content violates the rights of a third party; or protect the rights, property or personal safety of its users, or the general public.

- b) The User is further aware that the Unirent and its affiliates may share / sell some or all of the User's personal information with other business entities should the Unirent (or its assets) plan to merge with, or be acquired by such business entity, or in the event of re-organization, amalgamation, or restructuring of the Company's business. Such business entity or new entity will continue to be bound by the Terms and Policy, as may be amended from time to time.

- c) The Company may disclose information if legally required to, in pursuant to an order from a governmental entity or in good faith. We will disclose the information bases to:
 - i. confirm to legal requirements or comply with legal process;
 - ii. protect our rights or property or our affiliated companies;
 - iii. prevent a crime or protect national security; or
 - iv. protect the personal safety of users or the public.

7. THIRD PARTY ADVERTISEMENTS / PROMOTIONS

The User is aware that the Unirent uses third-party advertising companies to serve ads to the users of the Website. The User is aware that these companies may use information relating to the User's visits to the Website and other websites in order to provide customised advertisements to the User. Furthermore, the Website may contain links to other websites that may collect personally identifiable information about the User. The Unirent is not responsible for the privacy practices or the content of any of the aforementioned linked websites, and the User expressly acknowledges the same and agrees that any and all risks associated will be borne entirely by the User.

8. USER'S CONSENT

By using the Website or by providing information to the Company through the Website, the User consents to the collection and use of the information disclosed by the User on the Website in accordance with this Policy, including but not limited to the User's consent the Unirent sharing/divulging the User's information, as per the terms contained hereinabove in clause 2 of the Policy.

9. GRIEVANCE OFFICER

In case User has any grievances in connection with the use of the Website, a user may write to the grievance redressal officer. The grievance redressal officer is authorized to attend to any user complaints or queries and resolve any matter within 30 days from date of receipt of complaint.

In accordance with Information Technology Act 2000 and rules made there under, the name and contact details of the Grievance Officer are provided below:

[Shankar Rajan & Email Id- Grievance@unirent.in]

10. DISPUTE RESOLUTION AND JURISDICTION

It is expressly agreed to by the Parties hereto that the formation, interpretation and performance of this Policy and any disputes arising here from will be resolved through Court Procedures. It is further agreed to by the Parties that the contents of this Section shall survive even after the termination or expiry of the Policy and/or Terms.

The Parties expressly agree that the Terms, Policy and any other agreements entered into between the Parties are governed by the laws, rules and regulations of India, and that the Courts at Mumbai, Maharashtra shall have exclusive jurisdiction over any disputes arising between the Parties.